Competencies for
Food Graduate Careers

Customer Support Technologist

This type of role will either be in customer support in a food company or working for a consultancy rather than a manufacturer.

If the role is purely a new product development (NPD) activity for customers or clients, then the profile may be more aligned to the NPD, Development or Process Technologist profile.

Typical Role Names

**Customer Support Technologist | Consultant Technologist |
Where ·consultant' or ·customer" is in the role title**

Check Out Our Case Studies

There are standards for the technical content of UK Food Sciences degrees; but there are more aspects you can develop to support success in the workplace. Industry have outlined what they think may be the most valuable additional skills, knowledge and behaviours for 14 typical graduate roles & this is one of them.

Desirable Elements for this Role

Acceptance of Ambiguity
Commercial Awareness
Confidence
English Proficiency
Listening
Negotiation and Influencing
Positive Attitude

Networking and Relationship Building
Planning and Organisation Reliability
Resilience
Resourcefulness
Self-Motivated
Verbal Communication

This material has been developed with industry involvement to support graduates, employers and degree educators. https://www.ifst.org/resources/competencies-food-graduate-careers. Find out about more technical graduate roles in the food industry & what may be best suited to you in developing your career with our partners:

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